

ABSTRACT OF THE DISCLOSURE

The unmanned durable goods sales facility disclosed herein utilizes a commercial property site which is accessible from a public road. On the commercial property is a fence with an entrance/exit gate that is controlled by a proximity card reader. Inside the fence is a building housing durable goods, in this case heating and air conditioning supplies. Access to the building is also controlled by proximity card readers. Approved customers leave records of receipts for the items purchased with the facility operators. Mechanisms are in place at the sales facility to help customers who encounter problems and also to cope with various emergencies that may occur.